

# GUIDELINES FOR THE USE OF CLUB FACILITIES



Vikings Group takes pride in its recognition as a leader within the Club Industry and as a provider of superior service standards to both members and guests. Accordingly, the Club has initiated several policies to ensure the preservation of those standards, and to safeguard the safety and well-being of not only those persons utilising our facility, but also the surrounding community.

The following are offered as a guideline of the expectation the Club's policies place upon all persons utilising our facility:

## Conditions of entry

The following conditions of entry apply at all times:

- Members must financial and provide validation upon entry to the club.
- Unfinancial members will be denied entry unless they are signed in by a member or renew their membership.
- Visitors who reside in ACT will be denied entry unless they are signed in by a member or signed up to become a member.
- Visitors who reside interstate must provide valid identification with a current address and must sign in as directed by staff.
- Upon request, valid identification must be shown.
- Patrons entering the club for any other reason must sign in as directed by staff.

## Behaviour

Each and every person utilising our Club's facility has the right to a safe, peaceful and enjoyable environment. Accordingly, management, service staff and security personnel at Vikings Group support the responsible service of alcohol, to ensure that patrons do not become unduly intoxicated and subsequently initiate anti-social issues for the Club and the surrounding community.

To that end:

- Patrons who show signs of intoxication will be refused service of alcohol and may be requested to vacate the premises.
- Management, service staff and security personnel reserve the right to refuse entry to the premises and/or refuse service to any patron at any time.
- Patrons who are abusive, quarrelsome, or threatening may be requested to vacate the premises immediately.
- Offensive language will not be tolerated at any time.
- It is expected that patrons will respond favourably to any and all reasonable and legal requests by staff.

## Dress code

Vikings Group requires all members and guests attending the Club to abide by the following dress code. We expect an acceptable standard of dress and that patrons will have a clean, neat, and tidy appearance at all times whilst on Club premises. Appropriate clothing must be worn at all times.

The following is not permitted at any time:

- Clothing or footwear that is unduly soiled
- Clothing that is untidy or unsightly
- Clothing that is immodest
- Clothing displaying offensive, rude or illegal motifs and pictures
- Clothing displaying group or gang patches or insignia
- Singlets or sleeveless tops that are deemed revealing, provocative or offensive
- Bare feet
- Hats, caps or beanies unless it is to conform with religious custom, a medical condition or at an event or special occasion within the Club

We reserve the right to refuse entry to any person who cannot adhere to these rules. Management reserves the right to alter the interpretation and application of these dress codes at their discretion.

## Under 18 years of age

Vikings Group takes great pride in its reputation as a family-friendly environment, and it is opportune that we remind members and guests of the guidelines for use of the facility by children.

- The dress code as above applies to all persons over the age of 15 years.
- Children under the age of 15 years must be neatly and tidily attired.
- Children of all ages must always wear footwear for safety reasons.
- Football or studded boots are not deemed proper footwear for children within the Club.
- Children must be accompanied by a responsible adult (25 years of age or older) at all times.
- Children are not permitted in the Gaming Room.

